**Go/No-go Decision Matrix Document**

|  |  |
| --- | --- |
| Tip icon | As a Technology Consultant, you must consider various parameters before and during go-live to ensure a smooth transition to operations. The parameters are based on the major risks for go-live, issues that you face during the go-live process and go-live readiness. In this task, you will fill in the Go-NoGo Decision Matrix by answering questions related to these parameters. Based on the Matrix, you will then decide whether you should proceed with go-live. Be sure to thoroughly review the Project Context document and the course videos before answering. Fill up tables 2.1, 2.2, and 2.3. |

## **Major Risks for Go-Live (Task 2 – Activity 1)**

|  |  |
| --- | --- |
| Tip icon | *Document your responses to questions relating to the major risks for go-live.* |

Fill in the table below.

Table 2.1 Major Risks for Go-Live

|  |  |  |
| --- | --- | --- |
| **Questions** | **Response**  Yes/No | **Proceed with Go-Live?** Yes/No/Yes (per app)  Note:Choose **Yes (per app)** if you think you can proceed with certain apps but not all. |
| 1. If you go live, is there a risk of losing data? | No |  |
| 1. If you go live, is there a risk of losing functionality? | Yes |  |

## **Issues during Go-Live Process (Task 2 – Activity 2)**

|  |  |
| --- | --- |
| Tip icon | *Document your responses to questions relating to issues faced during go-live.* |

Fill in the table below.

Table 2.2 Issues during Go-Live Process

|  |  |  |
| --- | --- | --- |
| **Questions** | **Response**  Yes/No | **Proceed with Go-Live?** Yes/No/Yes (per app)  Note:Choose **Yes (per app)** if you think you can proceed with certain apps but not all. |
| 1. Can we proceed with some of the apps only? |  |  |
| 1. Do we need to revert to a previous state? |  |  |
| 1. Can we keep working as before until problems are solved? |  |  |
| 1. Do we need to recreate documents, ensuring that no business transactions (e.g., orders, payments) will be duplicated? |  |  |
| 1. Will we face issues such as losing track of our material stock? |  |  |

## **Go-Live Readiness (Task 2 – Activity 3)**

|  |  |
| --- | --- |
| Tip icon | *Document your responses to questions relating to Go-Live Readiness.* |

Fill in the table below.

Table 2.3 Go-Live Readiness

|  |  |  |
| --- | --- | --- |
| **Questions** | **Response**  Yes/No | **Proceed with Go-Live?** Yes/No/Yes (per app)  Note:Choose **Yes (per app)** if you think you can proceed with certain apps but not all. |
| 1. Are end-users trained? |  |  |
| 1. Does support team know how to handle incidents or requests for change? |  |  |
| 1. Do we have monitoring/incident management/change management tools in place? |  |  |